

| School Name                 | Tuition Due at Time of Registration? | Other Info  |  |  |
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| Harper College              | No                                   | Students are dropped for non-payment based on established dates for each term.  |  |  |
| Heartland Community College | Sort of...                           | <p>At Heartland we strongly encourage payment at registration, but the Fall 2012 tuition date is August 7. Classes start August 20. We started NOT dropping for non-payment last spring. Students are responsible for payment due to the statement of fact in the catalog and other publications that registration commits them to a contract that requires payment unless they drop before the refund dates. (College Now – Dual Credit students have to have a parental signature before they are registered if under 18).</p> <p>We also added notes in our online registration system (IRIS), but they can currently register without acknowledging our policy. Soon we will have a pop up box in IRIS that must be checked confirming our policy BEFORE registration can continue in IRIS. All non-payments for a semester go into our collection process run through the business office.</p> |  |  |
| Illinois Central College    | No                                   | we dropped over 1000 students. Traditionally, we have a 60% re-enroll rate, but duplicative services are often required.  |  |  |

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| John Wood Community College | No | John Wood Community College has a tuition due date of August 2nd with classes beginning August 13th. We do not start dropping students until we determine if they are eligible for financial aid or in the verification process. We start a purge list the first week of classes and our business office makes phone calls to make arrangements, request payment or will drop them from their classes if they determine the student has no solutions for payment. We are doing as much as we can to minimize the mass dropping of students. Not sure what the best solution is, so let me know if you determine a better method.   |  |  |
| Kankakee Community College  | No | <p>We followed similar deregistration procedures until this semester when we implemented a new pilot. Had we implemented our usual process, we would have deregistered close to 900 students and we typically recoup about 45% of this population after much duplicated work. So far, the pilot process has reduced our dreg group by 67%. We're hoping this amount will continue to decline after our phone campaign this week. We are seeing more and more students come in to pay because of these efforts. Please know that we extended our dreg date to August 10, so I will not know the full impact until then.</p> <p>If the end result is as good as it appears to be, we will use the new process before each dreg period.</p> |  |  |
| Kishwaukee College          | No | similar to Lincoln Land and MCC  |  |  |

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| Lake Land College              | No | <p>At Lake Land College, we have not been dropping students for non-payment for several years. Like others describe, we found that many of the students who were dropped were re-registering following extra work on their part and that of many of the college staff. As Padriac described at Heartland, we fully inform students that they are accepting responsibility for payment at the time they register unless they drop the courses by the deadline to not be required to pay. Billing for unpaid balances occurs several times prior to and during the semester. If students have not paid for the current term by mid-term, their account begins incurring interest. We do see an increase in payments at this time as well as when it is time to register for the next semester. The full amount due for the current semester must be paid before students can register for the next semester. We reviewed this practice last year and decided to continue based on the benefits to both students and staff.</p> |  |  |
| Lincoln Land Community College | No | <p>There is a tuition due date app. 4-6 weeks prior to the start of each semester. Students are dropped who have not paid tuition. Students registering after the tuition due date must pay at the time of registration.</p>   |  |  |
| McHenry County College         | No | <p>similar to Lincoln Land</p>   |  |  |
| Parkland                       | No | <p>We have the same system as Lincoln Land, with all of the same challenges. We use all sorts of reminders as we get close to the drop date, and now also have a "Call Center" that helps. Our tuition due date for this fall is Monday, August 6. The email reminder to all students goes out Monday. Like you, we've discussed alternatives, but haven't made changes yet.</p>   |  |  |

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| Prairie State College | Yes | Students are charged immediately once their physical schedule has been generated through DATATEL in Enrollment Services. Payment (or payment arrangement) is due within twenty-four hours and if not made, students are dropped from their scheduled courses. Students who are in the queue as potential Financial Aid recipients, identified as athletes, TRiO Student Support Services, and Veterans are "held" (DNP'd for you DATATEL users) with an end date posted in DATATEL by the user. Out of respect for their service, Veterans are not given an end date in our system. |  |  |
| Rend Lake College     | No  | RLC has the same process that described by LLCC and MCC. We added verbiage to the registration form and have them initial that they understand that by signing the form, they are actually registered and financially responsible. We continue to have students say "Well, I had no idea I had signed up for those classes. " We had our purge on Monday and we purge at the end of each business day for non-payment   |  |  |
| Rock Valley College   | No  | we just DREGed 1,400 students (and approximately 11,000 CHs) which is 300 students fewer than last year at this time. We have only two payment dates per term with the last one for fall occurring on August 16th.  |  |  |

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| Sauk Valley Community College | No | <p>At SVCC we have a payment-due date the first Monday in August which came from the business office. A couple of years ago, I implemented an additional payment-due date which occurs the second Monday in July. We e-mail the students two weeks before the purge, a second e-mail the week before, and call all students the day before the purge. This was the first year of the double e-mails. The number of non-payment students went from nearly 1,000 students to purging only 275 students in one week. Campus secretaries and other staff split the list so no one should have more than 30 calls to make in the day.</p> <p>The reason for the July purge was to open up classes a lot sooner than the early August date. Our dual credit students, students with pending financial aid , and athletes are coded with a special "do not purge" code. After the second purge date, students have 24 hours to make payment arrangements to stay registered. We do purges on a daily basis at this point.</p> |  |  |
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| Waubonsee | Yes | <p>Waubonsee requires that a full or partial payment be made at the time of registration, but we offer a variety of payment options.</p> <ul style="list-style-type: none"><li>•Full Payment: Tuition and fees totaling less than \$200 require full payment.</li><li>•Partial Payment: Pay the required first installment and then pay the remaining balance in monthly installments. A nonrefundable payment plan fee applies to this option and is automatically added to your balance. A late payment fee will also be added to your balance for each payment not made by the due date. See fee schedule for fee amounts. Learn more about our payment plans and how early registration means smaller payments!</li><li>•Employer Payments: If your employer is paying your tuition and fees, and should be billed directly, a letter from your company, including the contact name and company address (on company letterhead), is required at the time of registration.</li></ul> |  |  |
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