



## Illinois Community Colleges

| College                    | Instrument Used                | Frequency  |
|----------------------------|--------------------------------|--|
| Black Hawk                 | Noel-Levitz<br>CCSSE           | Rotate every other year  |
| Carl Sandburg              | Noel-Levitz                    | Every other year.  |
| Elgin                      | Noel-Levitz<br>CCSSE           | Rotate every other year  |
| Harper College             | Home Grown<br>CCSSE            | Annually<br>Every three years  |
| Illinois Central College   | Noel-Levitz                    | Every other year   |
| Illinois Valley            | Noel-Levitz<br>CCSSE           | Conducted within a three-year span in conjunction with a faculty survey. |
| John Wood                  | CCSSE                          | Every other year   |
| Joliet                     | CCSSE                          | Annually<br>(subject to change)  |
| Kankakee                   | Noel-Levitz<br>CCSSE           | Rotate every other year  |
| Kaskaskia                  | Noel-Levitz, Home Grown, CCSSE |  |
| Lakeland                   | Noel-Levitz<br>CCSSE           | Rotate every other year  |
| Lincoln Land               | Noel-Levitz                    | Every three years  |
| Moraine Valley             | CCSSE                          | Every 3 to 4 years   |
| Oakton                     | Home Grown<br>CCSSE            | Annual<br>Every three years  |
| Parkland                   | Home Grown<br>CCSSE            | Rotate every other year  |
| Rend Lake                  | CCSSE                          | Every other year   |
| Richland                   | Noel-Levitz                    | Every other year   |
| Rock Valley                | CCSSE                          |  |
| Sauk Valley                | Noel-Levitz                    | Every three to four years  |
| Southwest Illinois College | Home Grown<br>CCSSE            | Annually<br>Every 3-5 years  |
| Spoon River                | ACT<br><br>CCSSE               | Irregular administration<br>Every three years                            |
| Triton                     | CCSSE                          | Every two years  |
| Waubonsee                  | Noel-Levitz<br>CCSSE           | Rotate every other year  |

### Results:

1. Six colleges use the Noel-Levitz and CCSSE usually on an every other year rotation.
2. Six colleges use CCSSE to assess student satisfaction.
3. Five use the Noel-Levitz student satisfaction survey on a varying rotation.
4. Four use a home grown satisfaction survey and CCSSE on a varying rotation.
5. One college uses all three and one uses the ACT student satisfaction survey with the CCSSE.