

Outsourcing Financial Aid

Institution	Currently Outsource any FA functions?	If so, which ones?	Other Comments
Black Hawk College	Yes		Uses a third party company for default management
College of Dupage	Yes		ProEducation Solutions
Harper College	No		Did use FAS, but hasn't used for a couple of years; used for consulting services and assisted with some loan processing
Heartland Community College	No		
Illinois Central College	No		
Illinois Valley Community College	No		
John Wood Community College	No		
Joliet Junior College	No		
Kankakee Community College	No		
Kaskaskia Community College	No		
Kishwaukee College	No		
Lewis and Clark Community College	No		
Lincoln Land Community College	No		
McHenry County College	No		do outsource refunds
Moraine Valley Community College	No		Used to use FAS, but haven't for about three years; looking at a different company for processing and verifying files, but have postponed on this project as have yet to work on document imaging processes
Oakton Community College	No		
Parkland College	No		

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Rend Lake College	No		
Richland Community College	No		
Rock Valley College	No		checked into using a 3rd party vendor for regular FA questions and phone calls, but it was not cost-effective (~\$2.00 per phone call)
Sandburg College	No		
Sauk Valley Community College	No		
Southwestern Illinois College	No		
Spoon River College	No		
Triton College	No		
Waubonsee Community College	No		Used FAS for consulting services, but ended in 2007.