

Name of School	Name of System/Vendor	Satisfied w/ Product?	Positives	Negatives	Other Comments
Blackhawk College	Everbridge (formerly 3N)	yes	customer service is great; prompt at addressing issues/problems	seems to be a lot of turnover within the company; deal with different people all the time.	
Elgin Community College	Rave Mobile Safety	yes			
Highland Community College	Wens for text messaging; call-em-all for phone messaging		call-em-all is an internet based, pay as you go service		
John A. Logan	e2Campus	yes	students can opt in for additional messaging related to events, etc.	nothing noted	
John Wood	Campus EAI - myCampus v.7		Messages can be sent out to all students, staff and faculty when they log into the portal to use the single-sign on, sent to their email, and sent via SMS if they have provided their cellphone number in their account information. There is the option of adding "tags" that can determine how a message will be sent out, for example an announcement that is tagged as "emergency" can be sent out across portal, email and SMS.	In order to delete a message that has been sent out, have to contact CampusEAI's support team to have them delete it from the database. Also unable to delete any tags that have been created.	
Kaskaskia	e2Campus	yes			
Lincoln Land Community College	Currently no system in place	N/A			
McHenry County College	Rave Mobile Safety				
Moraine Valley	School Messenger	yes	Fast. Up-to-date call lists. Also, the lists can be separated—students, faculty, staff or combinations		Able to send out a telephone call, email and text message.
Oakton Community College	e2Campus	yes			System working well. Haven't really had any problems.
Olive-Harvey College	Blackboard Connect				

Parkland College	IRIS (TechRadium)	yes	students can sign up for different kinds of notifications; notifications can also be provided in a different language. Affordable.	Implementation was a bit "bumpy"	
Rend Lake College	Wens	no	inexpensive initially	system configuration issues; issues related to the AllTel/Verizon merger. Unannounced price hike.	Will be considering other products if budget permits.
Rock Valley	ConnectEd/Blackboard	yes			Used for weather and emergency communications only. Users opt-in and can receive messages via text and voice mail.
Sauk Valley Community College	Currently no system in place	N/A			
Triton	ConnectEd/Blackboard	yes			Only use it for emergencies. Not used for marketing purposes.
Waubonsee	Currently no system in place	N/A			Very happy with product and service so far.