#### Employment and Training Services for the Unemployed or Underemployed

Sixteen community college districts reported offering 468 noncredit workshops and seminars to 8,401



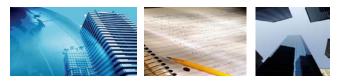
underemployed unemployed or individuals. In addition, another 561 noncredit/credit courses were provided to 2,717 participants. As a result, 1,595 individuals received iob placement colleges services. Community also reported many additional activities such as advisement services, resume counseling, and career fairs. These additional services affected another 16,806 individuals

### Business Attraction, Retention, and Expansion



Business attraction, retention, and expansion activities at 18 community college districts assisted 310 companies in potential

expansion and other related activities. Participation in other economic development activities by community colleges led to the creation of 10 companies, expansion of 72 companies, and retention of 99 companies. As a result, 335 jobs were created and 1,504 jobs were retained.





# Distance Learning and Continuous Improvement

Community colleges offered 3,813 noncredit internet courses and 135 twoway interactive video courses.

# Other Workforce Development Activities and Partnerships

Throughout the state, the colleges'



Business and Industry Centers performed job testing for 198 organizations and developed job

profiles and assessments for 868 organizations. One hundred eighty-four workplace literacy programs were conducted. A total of 18 other programs were offered, including occupational Spanish, consulting, equipment rental, and Lean Manufacturing training.



# Business and Industry Services

# Fiscal Year 2011



Compiled by Illinois Community College Board Workforce Development Research & Policy Studies 401 East Capitol Avenue Springfield, IL 62701-1171 217-785-0123 http://www.iccb.org





#### **Introduction**

The Illinois Community College Board provided \$3.3 million to community colleges during fiscal year 2010 to provide workforce and economic development

services through their Business and Industry Centers. The workforce development activities conducted under this grant include:



- Customized job training on campus or on-site at a business
- Assisting entrepreneurs in business start-up
- Providing counseling and management assistance to small and medium sized business owners
- Helping businesses with government procurement opportunities
- Offering professional continuing education
- Developing training programs for unemployed and underemployed workers
- Serving businesses with alternative education modalities, such as distance learning

The grant funds allow colleges to help companies grow by providing economic development assistance at costs they can afford and by providing needed technical and English language training for upgrading workers' skills.

# **Contract/Customized Job Training**

Community colleges provided 7,539 contract training



courses to 2,542 companies. Through these courses, 106,570 employees were trained for a total of 389,085 contact hours of instruction or 48,636 days of training. This contributed to the formation of 35 companies, expansion of 35 companies, and the retention of 56 companies. A total of 522 jobs were created and another 4,649 jobs were retained.

#### Entrepreneurship Seminars and Workshops

Community colleges



conducted 584 entrepreneurship seminars and workshops for 7,148 participants. This helped in the creation of 27 new

businesses, expansion of 11 businesses, and retention of another 20 businesses. As a result, 225 jobs were created and 49 jobs were retained.

#### Counseling and Management Assistance

Counseling and management assistance were provided to 3,787 individuals or organizations. This assistance resulted in 235 companies being formed, 66 companies expanding, and 521

companies being retained. A total of 779 jobs were created and 1,265 more jobs were retained as a result of business counseling.



#### **Contract Procurement Assistance**

Three community college districts provided



876 businesses with government contract procurement assistance. As a result, 71 businesses received 804 federal contracts totaling \$707,880,013. The receipt of these contracts

contributed to the expansion of 42 businesses and retention of 0 businesses while 115 jobs were created and 813 jobs were retained.

#### **Public Training Activities**

Illinois community colleges provided 2,802 noncredit public training courses and 3,331 noncredit workshops and seminars to 46,286 individual participants and served 2,566 organizations.